

Deploying the VisitPing app

One installer, as an .exe or an .msi, puts VisitPing on a front desk computer for everyone who signs in to it. You can push it silently from Intune, Group Policy, SCCM, PDQ or any RMM tool.

1 What you need

The installer

VisitPing-App-Setup.exe, from Settings > VisitPing app > Get the VisitPing app installer. Or the .msi, from the office's address followed by /bubble/download.msi.

The office's VisitPing address

It's shown on the same Settings page and starts with https://.

Windows 10 or 11, 64-bit

With .NET Framework 4.8 and the Microsoft Edge WebView2 Runtime. Both come with Windows 11 and an up-to-date Windows 10. If WebView2 is missing, deploy the Evergreen Runtime first.

Network

HTTPS (port 443) to the VisitPing server. The server's certificate must be trusted for the whole computer, not just one user.

This office's address

2 Silent install

Run it as an administrator or as SYSTEM. Exit code 0 means success.

INSTALL COMMAND

```
VisitPing-App-Setup.exe /VERYSILENT /SUPPRESSMSGBOXES /NORESTART /SERVER=https://your-office.visitping.app
```

Switch	What it does
/VERYSILENT	No windows or progress bar
/SUPPRESSMSGBOXES	No prompts
/NORESTART	Never restarts the computer. No restart is needed.
/SERVER=https://...	The office's VisitPing address. Required for a silent install.
/LOG="C:\Windows\Temp\visitping-app.log"	Optional: writes a setup log

- Installs for the whole computer, in C:\Program Files\VisitPing App
- Running it again updates the app in place
- No desktop icon. One "VisitPing" in the Start menu.
- Takes under a minute and doesn't need a restart
- visitping visitping.com

3 Your deployment tool

Intune

Add the .msi as a line-of-business app with the command-line argument `SERVER=https://...`. Or package the .exe as a Win32 app (.intunewin) with the command from step 2, and set install behavior to **System**.

Group Policy

Put **VisitPing-App.msi** on a share that computers can read. Next to it, add a text file named **visitping-server.txt** that holds only the office's address. Then assign the .msi to the computers under Computer Configuration > Software Installation.

SCCM · PDQ · RMM

Use either the .msi (with `SERVER=`) or the .exe, run as SYSTEM.

Detection rule

File exists: `C:\Program Files\VisitPing App\VisitPing.exe`. Don't detect by version, because the app updates itself.

OR INSTALL WITH THE .MSI

```
msiexec /i VisitPing-App.msi SERVER=https://your-office.visitping.app /qn
```

Get the .msi at <https://your-office.visitping.app/bubble/download.msi>. It installs the same app as the .exe. If no address is given, the install fails and changes nothing. Removing the .msi removes the app.

UNINSTALL THE .EXE INSTALL

```
"C:\Program Files\VisitPing App\unins000.exe" /VERYSILENT /SUPPRESSMSGBOXES /NORESTART
```

This removes the app, its update task and its folder in ProgramData.

4 After the install



It starts by itself

VisitPing starts at each person's next sign-in, so nobody has to open it first. Each person can turn off "Starts with Windows" in the app's settings.



It updates itself

The "VisitPing app updates" task runs every 30 minutes as SYSTEM. It downloads only from the office's server, checks SHA-256 first, and follows the office's update schedule. Please keep it.



Approve each computer

The first time the app opens on a computer, someone at the office approves it in VisitPing under Settings > Devices. After that, staff sign in as usual.



No patient data on the computer

Everything is shown live from the VisitPing server over HTTPS. Nothing about patients is stored on the computer.



Local traffic only

Open Dental tells the app which patient is open through `http://127.0.0.1:30230`. That connection never leaves the computer, so no firewall rule is needed.



Open Dental button (optional)

The office can add a VisitPing button to Open Dental's toolbar. The steps are under Settings > VisitPing app > Show steps.